# **Confluence Quick Tour**

TM Forum Collaboration projects have been set up so they are consistent across all projects.

#### Navigation

The top navigation bar has the following options:



#### Spaces

Use this option to navigate between spaces that you have access to. The drop down shows you recent spaces that you have visited as well as access the full space directory

## People

View other users of Confluence

### Create



Use this option to create new Confluence pages and content

#### Search

Use the search box to search content across all project spaces that you have access to. As you start typing the top ten matching entries are displayed (like searching using a web search engine):

Q	Customer Exper
	Customer Experience Management Projec Customer Experience Management Project
	Customer Experience Management Projec Customer Experience Management Project
	Customer Experience Management-Esri.d Omnichannel part 2 Catalyst
	Measuring Customer Experience TM Forum Published Deliverables
	Customer Experience Maturity Model Customer Experience Management Project
	Why is Customer Experience Important Customer Experience Management Project
	Lifecycle of Customer Experience Customer Experience Management Project
	Measuring Customer Experience Customer Experience Management Project
w	RN339_Customer_Experience_Managem TM Forum Published Deliverables
▶	RN339_Customer_Experience_Managem TM Forum Published Deliverables
3	Customer Experience Management Projec
9	Ensuring the Best Multi-Screen Customer
	TMFORUM Omni Channel Collaboration E
	Customer Experience Management
Q	Search for 'Customer Exper'

For a full search simply type in the search term and hit enter

If you don't find what you're looking for you can always visit the Help & Support pages

## **Sub-navigation**

# Pages 🖉

🖋 Edit 👁 Watch 🖆 Share 🌼 Tools 🗸 🗦

Customer Experience Management Project Home

## Edit

Use this option to edit a page that you permission to edit

## Watch

You can use this option to set up your notifications

## Share

You can share page content with others. Note: that in order to access a page you share the person receiving the share must also have access to the project

#### Tools

Use this menu to access a range of Tools including Page History, Attachments, Restrictions (Permissions), Export options.

# Sidebar

The left of each page has a sidebar which contains navigation shortcuts and the page tree.



You can adjust the size of the sidebar in two ways:

- Variable size click and drag the edge of the sidebar to the desired width. Confluence then remembers this setting.
- Hide/Reveal double click the edge of the side bar or click the hide/reveal chevrons at the bottom right of the side bar. This toggles the visibility of the sidebar:

### Shortcuts

All TM Forum Projects have space short cuts, which are shown in the upper left menu column as well as a standard menu bar on the project home pages:

#### SPACE SHORTCUTS

- Project Charter
- Discussions
- 🖹 Calendar
- Project Members
- Contributions
- Feedback
- Meeting notes
- Getting started
- Announcements
- Project Charter links to the current charter for this project. All TM Forum projects operate under a charter that outlines the work they will complete during a project cycle (typically 6 months). Find out more
- · Discussions Project teams create and discuss relevant topics in a collaborative, online environment. Find out more
- · Calendar Project teams meet on a regular basis and receive meeting invitations for specific topics. Find out more
- Project Members a listing of Project Leaders, TM Forum Staff and Project Members. Find out more
- · Contributions formal contributions made to the project from project team members. You can also add Contributions. Find out more
- Feedback this is were feedback on deliverables created by the project team is made available. Feedback may take several forms from simple change requests to significant new pieces of work. You can also add feedback. Find out more
- · Meeting notes this is where written minutes of meetings are stored and actions are assigned to project team members
- · Getting started links through to our Help and Support section where you are now!
- Announcements Project Leaders can post news and make announcements to the project team regarding upcoming events, Catalysts and deliverable deadlines

# Page Tree

Underneath the Shortcuts you will find the page tree which you can use for navigating around the space.

#### PAGE TREE

- Frequently Asked Questions
- Frameworx Help and Support
- TM Forum Projects Help and Support
  - Joining a Project
  - Getting Started
    - Updating your profile
    - Notifications
      - Calendar meeting notifications
  - Project Discussions
  - Announcements
- Ask a Question
- News & Announcements

Note that items that have an arrow next to them indicates that there are sub-pages beneath them. If you click the arrow the Page Tree expands to reveal the sub-pages.

#### See also:

- Basic editing using ConfluenceConfluence Best Practices

share Next: Managing Notifications