

# TM Forum Specification

## Communication Management API Conformance Profile

**TMF681B**

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Direct inquiries to the TM Forum office:

181 New Road, Suite 304  
Parsippany, NJ 07054, USA  
Tel No. +1 973 944 5100  
Fax No. +1 973 944 5110  
TM Forum Web Page: [www.tmforum.org](http://www.tmforum.org)

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## INTRODUCTION - API DESCRIPTION

This document describes the API Conformance for the Communication API.

The Communication API provides a standardized mechanism for Communication management such as creation, update, retrieval, deletion and notification of the system communication events.

Communication means the system delivers a message to the final customer in the form and format which can be felt and understood by the customer.

The message can reach the customer in different interaction channels, including email, short message, mobile app notification (push).

This document identifies the parameters that must be included in a request related to the operations above as well as the parameters expected in the response.

# RESOURCE MODEL CONFORMANCE

## API MANDATORY RESOURCES

The following table indicates the mandatory resources for this API.

Resource Name	Comment
CommunicationMessage	

## General Notes on Resource Attribute Conformance

There are three situations that could occur for an attribute:

- Mandatory attribute,
  - Mandatory attribute if the optional parent attribute is present,
  - Non-mandatory/Optional attribute. Those are all the other attributes not mentioned in the following subsections. Please refer to the corresponding API REST Specification for more details.
- The tables in the subsections below indicate which attributes are mandatory including mandatory when an optional parent is present.
  - Where a resource is an input into an API (e.g. POST, PATCH), Mandatory means that the attribute value must be supplied by the API consumer in the input (and must not be blank or null).
  - Where a resource is an output from an API (e.g. GET, POST), Mandatory means that the attribute value must be supplied by the API provider in the output (and must not be blank or null).
  - For a sub-resource that is not an array, Mandatory (cardinality 1..1) means that the sub-resource must be present, while Optional (cardinality 0..1) means that the sub-resource may be absent. Mandatory and Optional on the sub-resource attributes apply to the sub-resource if present.
  - For a sub-resource that is an array, Mandatory (cardinality 1..\*) means that at least one sub-resource must be present in the array, while Optional (cardinality 0..\*) means that the array may be absent. Mandatory and Optional on the sub-resource attributes apply to each of the sub-resources if present.

In this table are listed all mandatory attributes. A mandatory attribute MUST be retrieved in resource representation when no attribute selection is used (e.g. GET `../{id}`) without any attribute selection.

When an attribute is listed with an indentation (in second column) it means this attribute is mandatory if root (parent) attribute is present.

**CommunicationMessage Resource Mandatory Attributes**

Mandatory attribute when parent is present		Rule
content		M
href		M (in response messages)
id		M (in response messages)
messageType		M
receiver		M Array of Receiver
receiver.party (if present)		
	@referredType	M
	id	M
sender		M
sender.party (if present)		See conditions for RelatedParty at receiver.party
characteristic (if present)		Array of Characteristic
	name	M
	value	M

# API OPERATIONS CONFORMANCE

For every single resource the following tables includes mandatory operations.

## CommunicationMessage Mandatory Operations

The following table indicates which ones are mandatory for the CommunicationMessage resource:

Uniform API Operation
GET
POST
DELETE

# API GET OPERATION CONFORMANCE

All the GET operations in this API share the same status code pattern.

GET	Mandatory/Optional
Response Status Code 200 if successful	M
Response Status Code 404 if not found	M

## Definitions for Filter

The following definitions apply to all the GET operations:

- **Filtered Search:** A filtered search can be applied using query parameters to obtain only the resources that meet the criteria defined by the filtering parameters included in the query request. Several elements can be applied to the filtered search. In that case logic, a logical AND is applied to combine the criteria (e.g.:?severity=<value>&status=<value>).
- **Attribute selection (Limiting Response Data):** In order to limit which attributes are included in the response, the GET request can include the ?fields= query parameter. Only those attributes whose names are supplied in this parameter will be returned. Attribute selection capabilities are the same for collections retrieval and individual resource queries.
- **Level:** The filtering and attribute selection can apply to the top level properties (attributes) and subproperties. The tables below show which attributes need to be supported in top-level or contained resources.

### GET /communicationMessage?fields=...&{filtering}

This operation list or find CommunicationMessage entities

Attribute selection is mandatory for all first level attributes except for the href attribute.

Filtering on sub-resources is optional for all compliance levels

### GET /communicationMessage/{id}?fields=...&{filtering}

This operation retrieves a CommunicationMessage entity. Attribute selection is enabled for all first level attributes.

Attribute selection is mandatory for all first level attributes except for the href attribute.

Filtering on sub-resources is optional for all compliance levels



## API POST OPERATION CONFORMANCE

All the POST operations in this API share the same status code pattern.

POST	Mandatory/Optional
Status Code 201 if resource created	M

### POST /communicationMessage

This operation creates a CommunicationMessage entity.

The following table provides the list of mandatory attributes when creating an instance of the CommunicationMessage resource, including any possible rule, conditions and applicable default values.

Mandatory Attributes	Rule
content	
messageType	
receiver	
sender	

## API DELETE OPERATION CONFORMANCE

All the DELETE operations in this API share the same status code pattern.

DELETE	Mandatory/Optional
Status Code 204 if resource deleted	M

### DELETE /communicationMessage/{id}

This operation deletes a CommunicationMessage entity.

# ACKNOWLEDGEMENTS

## Release History

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## Version History

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