

Jira

Overview

TM Forum project teams use JIRA to submit Project Contributions and some project teams, such as the API Project use JIRA to capture requirements and for project planning and management.

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Issue types

These are the issue types that project teams use:

Issue Type	Used for	Notes
Project Contribution (default)	Used to submit a project contribution by a project member in a project	TM Forum specific issue type
Feedback	Used to submit feedback on a deliverable in the Resources library by a TM Forum member	TM Forum specific issue type
Request Submission	Used to migrate and import feedback from the legacy TeamForge system to the new Jira system	TM Forum specific issue type
Bug	A problem which impairs or prevents the functions of the product.	JIRA standard issue type
New Feature	A new feature of the product, which has yet to be developed.	JIRA standard issue type
Task	A task that needs to be done.	JIRA standard issue type
Improvement	An improvement or enhancement to an existing feature or task.	JIRA standard issue type
Epic	Created by GreenHopper - do not edit or delete. Issue type for a big user story that needs to be broken down	JIRA standard issue type
Story	Created by GreenHopper - do not edit or delete. Issue type for a user story.	JIRA standard issue type

How to I change the issue type if I made a mistake when submitting it?

For example, I created a new issue and it was created as a Project Contribution and I want to make it a Task for my team.

1. Click on the issue, click EDIT
2. Click on the word **moving** in the sentence.

Issue Type* Project Contribution

There are no issue types with compatible field configuration and/or workflow associations.

The issue type can only be changed by **moving** this issue.

Contribution type

Please select from the list of options in the fields above. For a new material being submitted, please choose "Contribution." For project work being submitted for review or sharing, please choose "Interim Package for review." If this is a contribution for TM Forum Action Week, please choose TAW Contribution.

Summary*

3. Move the issues that should be tasks into the issue type Task

Move Issue

- Select Project and Issue Type**
- Select New Status
- Update Fields
- Confirmation

Move Issue: AP-393 - Maintain PLM/Version/valid for period of parter offer until deprecated and removed

Step 1 of 4: Choose the project and issue type to move to ...

Select Project

Current Project: API Project → New Project:

Select Issue Type

Current Issue Type: Project Contribution → New Issue Type: