TMF681B Communication API Conformance Profile v4.0.0

The Communication API provides a standardized mechanism for Communication management such as creation, update, retrieval, deletion and notification of the system communication events.

Communication means the system delivers a message to the final customer in the form and format which can be felt and understood by the customer.

The message can reach the customer in different interaction channels, including: email, short message, mobile app notification (push).

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