


# 2023-AI Operations Project Charter

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## 1. Project Information

\* indicates that this field is required

<b>Project Name*</b>	AI Operations (AIOps)
<b>IPR Mode*</b>	RAND <div> Explanations of each mode is available at <a href="http://www.tmforum.org/IPRPolicy/11525/home.html">http://www.tmforum.org/IPRPolicy/11525/home.html</a></div>
<b>Type of Project*</b>	Development Project
<b>Strategic Program</b>	Autonomous Operations
<b>Previous Project Charter</b>	<a href="#">2022-AI Operations Project Charter</a>
<b>Project Workspace Link</b>	<a href="#">AI Operations (AIOps) Home</a>
<b>Project JIRA Link</b>	See Section 4 below
<b>Project Sponsor</b>	N/A
<b>Project Team Chairs*</b>	<a href="#">Luca Franco Varvello</a> - Huawei Technologies Ltd. <a href="#">Nitin Mishra</a> - Nokia
<b>TM Forum Staff Support</b>	<a href="#">Aaron Boasman-Patel</a> - VP, AI and Customer Experience, Product & Portfolio Management <a href="#">Yvonne Kuimba</a> - Head of Data & AI <a href="#">Stuart Dunn</a> - Senior Project Manager

## 2. Project Overview / Executive Summary

<b>Mission</b>	TM Forum's AI Operations (AIOps) project is helping the industry design, develop, deploy, operate and maintain AI systems & components at scale by reducing risks and ensuring the effectiveness of the investment in AI. It provides a blueprint on how to manage AI operations by redesigning and reengineering operational processes to support AI, as well as a framework for governing the E2E AIOps lifecycle. It empowers service providers to incorporate AI driven solutions in their organisations safely and effectively.
<b>Value</b>	Enabling members to adopt the best practices and standards supporting the massive deployment of AI across the Telecoms industry, allowing operations to utilize AI efficiently.
<b>Strategy</b>	The focus of this work is the analysis & assessment of the development and operations processes to identify gaps and challenges and define principles and guidelines for the reengineering of those processes in order to prepare them to manage and govern large deployments of AI systems and AI components in CSPs operations environments. The end goal of our journey is to enable and drive the transformation of traditional operation into AI driven operations.

## 3. Participants

This section identifies the project team members.


\* indicates that this is a required field or role.

Role	Name*	Company*	Confluence "@" mention	Comments
Project Team Chairs*	Luca Franco Varvello	Huawei Technologies Ltd.	<a href="#">Luca Franco Varvello</a>	
	Nitin Mishra	Nokia	<a href="#">Nitin Mishra</a>	
Project Manager	Stuart Dunn	TM Forum	<a href="#">Stuart Dunn</a>	
Subject Matter Expert	Dave Milham	TM Forum	<a href="#">Dave Milham</a>	


## 4. Project Workstreams and Deliverables

The project workstreams and deliverables for this project are introduced in the sections below.


### Sprint 2023-1

key	type	summary	updated	assignee	status
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### Sprint 2023-2


key	type	summary	customfield_12926	assignee	status
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### Sprint 2023-3

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### Sprint 2023-4

key	type	summary	customfield_12926	assignee	status
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#### Sprint 2023-5

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#### Sprint 2023-6

key	type	summary	customfield_12926	assignee	status
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## 5. Project Backlog

## 6. Legal Notice

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