Actors involved

- Car manufacturer
- Communication Service Provider (CSP)
- Final customer (driver)
- Content provider (for infotainment)
- Call center (for customer support)

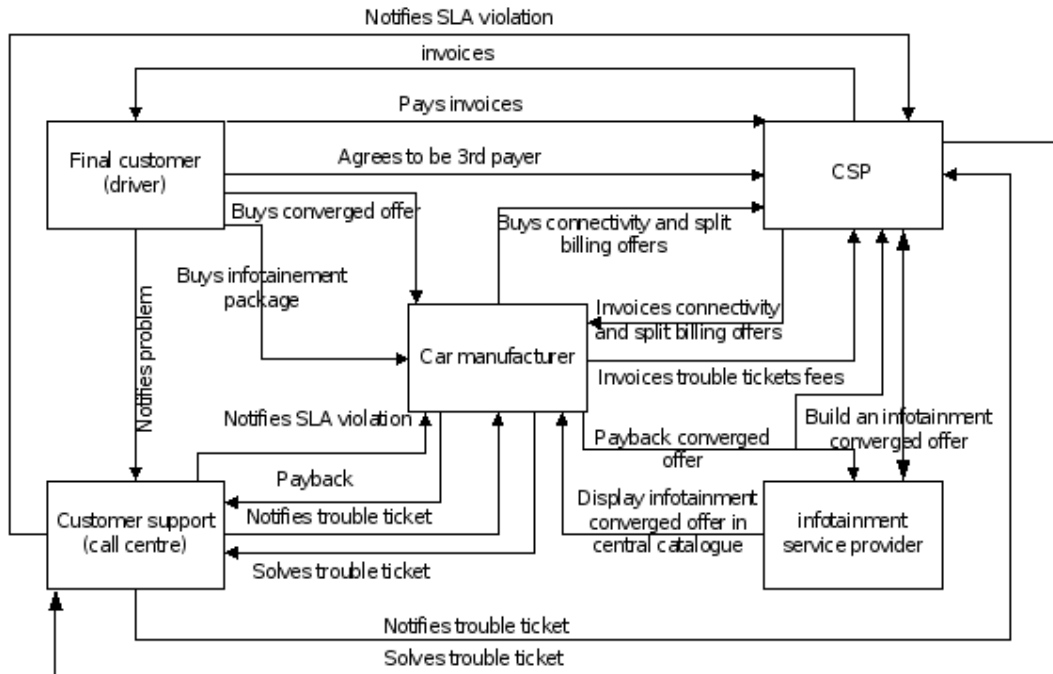The diagram below presents the high level interactions between actors

Figure 6 – Connected car high level interactions