Trouble ticketing API0

Trouble ticketing API manages trouble ticket Data resource.
Main trouble ticket attributes are:

- Id: unique identifier of the trouble ticket
- Correlation Id: Additional trouble ticket identifier coming from an external system
- Description: description of the trouble
- Severity: severity of the trouble. It can be for example: minor, major, critical
- Type: Type of trouble ticket
- Creation Date: The date on which the trouble was discovered
- Target Resolution Date: Foreseen trouble resolution date
- Status: Current status of the Trouble Ticket
- Sub Status: Current sub status of the Trouble Ticket
- Status Change Reason: The reason of state change
- Status Change Date: The date of state change
- Resolution Date: The date on which the service was brought back to its original condition
- Related Party: Party playing a role within trouble ticket with their role and reference
- Related Object: Objects linked with trouble ticket with their involvement and reference
- Note: Extra-information about the trouble ticket including date, author and text of the note