

# quote API Salesforce Mapping

/quoteManagement/quote/{ID}

## Supported Methods

GET, PATCH, PUT

## Description

The customerAccount service is primarily mapped to the Salesforce Quote objects. The service can either be used to retrieve a collection or a specific record (using {ID} at the end of the service). This service is partially supported (i.e. only fields and sub entities that conform to Salesforce model are mapped).

| RESOURCE   | ELEMENT                      | SALESFORCE FIELD                       | OTB MAPPING  |
|------------|------------------------------|--|--|
| {          |                              |  |  |
|            | id                           | Quote.id                               | YES  |
|            | href                         |  | GENERATED  |
|            | externalId                   | Quote.TMF_External_ID__c               | NEW  |
|            | description                  | Quote.description                      | YES  |
|            | category                     | Quote.TMF_Category__c                  | NEW<br>(Enterprise, Corporate, SME, Residential)   |
|            | state                        | Quote.status                           | YES<br>(—None—, Draft, Needs Review, In Review, Approved, Rejected, Presented, Accepted, Denied) |
|            | version                      | Quote.TMF_Version__c                   | NEW  |
|            | quoteDate                    | Quote.createdDate                      | YES  |
|            | effectiveQuoteCompletionDate | Quote.TMF_Effective_Completion_Date__c | NEW  |
|            | quoteCompletionDate          | Quote.TMF_Completion_Date__c           | NEW  |
|            | notificationContact          | Quote.email                            | YES  |
|            | validFor.startDateTime       | Quote.TMF_Valid_From__c                | YES  |
|            | validFor.endDateTime         | Quote.ExpirationDate                   | YES  |
|            | billingAccount[]             |  | NO   |
|            | note[]                       |  | NO   |
|            | characteristic[]             |  | NO   |
|            | customer{}                   |  | NO   |
|            | relatedParty[]               |  | NO   |
|            | agreement{}                  |  | NO   |
|            | quoteAuthorization[]         |  | NO   |
|            | QuoteItem[]                  |  | YES  |
| }          |                              |  |  |
| customer{  |                              |  |  |
|            | id                           | Quote.AccountID                        | NO   |
|            | href                         |  | NO   |
|            | name                         | Quote.AccountID.Name                   | NO   |
| }          |                              |  |  |
| QuoteItem{ |                              |  |  |
|            | Id                           | Quote.QuoteLineItem.ID                 | YES  |
|            | state                        | Quote.QuoteLineItem.TMF_State__c       | NEW  |

|   |                     |   |     |
|---|---------------------|---|-----|
|   | appointment         | Quote.QuoteLineItem.<br>TMF_Appointment | NEW |
|   | LineItemNumber      |   | NO  |
|   | LineItemDescription |   | NO  |
|   | subTotal            |   | NO  |
|   | discount            |   | NO  |
|   | salesPrice          |   | NO  |
|   | totalPrice          |   | NO  |
|   | quantity            |   | NO  |
| } |                     |   |     |
|   |                     |   |     |
|   |                     |   |     |