Deliverable Types

When creating deliverables, here is an explanation of some of the possible options.

Common Document Types

Guide Book (GB9xx): This format is used in cases where:

> The document lays out a 'core' part of TM Forum's approach to automating business processes. Such guide books would include the Telecom Operations Map and the Technology Integration Map, but not the detailed specifications that are developed in support of the approach.

> Information about TM Forum policy, or goals or programs is provided, such as the Strategic Plan or Operating Plan.

> Where a series of documents are being grouped together into a larger composite

Release Notes (RNxxx): Provides update details for changes accomplished in this release – mainly used in multi-part documents, especially when some parts are and some are not updated in a release.

Introductory Guide/Exploratory Report (IG11xx): This document type is used to explore a new topic, document a point of view, or establish positioning for a market, technology or concept. These documents are published as publicly viewable (i.e. not only limited to Members to view and download).

Technical Report (TR1xx & TR2xx): The TM Forum staff and its working teams develop and release a variety of reports and papers within the Membership. These technical reports have a broad range, e.g., review of industry standard groups and value chain market issues. Technical Reports are not generally shared outside of the TM Forum membership.

Technical Specification (TMF0xx): This document type explores the business problem and investigates customer requirements that must be met to solve this problem. It is expected that this document will be used:

> To facilitate requirement agreement between Service Providers and vendor, as input to a service Provider's Request for Information / Request for Proposal (RFI/RFP—RFx) or as a source of requirements for other bodies working in this area.

Information Agreement (TMF6xx): This format is used for specifications that provide protocol neutral and technology independent object models (documented in UML) in support of requirements defined in TM Forum's Business Agreements. TM Forum methodology requires use of UML to ensure as much future re-usability as possible. Information Agreements provide the UML Information Model that address a specific business problem or overall requirement.

> To define the requirements and operations of Open APIs (also conformance profiles, SID mapping, etc.)

Less Common Document Types

Templates & Forms (TMF4xx): For example, API Crowdsourcing template, Use case template, B2B2X business scenario template

Business Agreement (TMF5xx): Contains a business problem statement including the scope, objectives and business scenarios. The bulk of the Business Agreement is the categorized requirement statements, the use cases, as well as the associated diagrams that model the static and dynamic relationships defined by the requirement statements and use cases. This document has two major parts, the Business Problem Statement and the Business Requirement Model.

Interface Implementation Specifications (TMF8xx): This format provides the definition of interfaces among the member company elements of a Catalyst Solution. Interface Implementation Specifications are developed and issued by Catalyst project teams to document what the project did and how it was done. Interface Implementation Specifications include:

> definition of the business problem addressed, the business process(es) involved, an abbreviated business requirements model, an information model, the technical solution and / or protocol specific implementation.