TMF646 Appointment API REST Specification R18.0.0

Appointment API is one of Pre-Ordering Management API Family. An Appointment is an arrangement to do something or meet someone at a particular time and place. It is previously made during an interaction or may be necessary to solve a customer problem or to deliver a product order item. The appointment API goal is to manage an appointment with all the necessary characteristics. First, the API consists in searching free time slots based on given parameters. Then, the appointment is created. The appointment has characteristics such as nature of appointment, place of appointment…

Appointment API allows to :

- Retrieve available time slots depending on filter criteria before creating or rescheduling an appointment
- Retrieve an existing appointment or a collection of appointments
- Create an appointment
- Update an appointment to cancel or reschedule it for example
- Delete an appointment

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